



# Kentucky Rural Water Association

Helping water and wastewater utilities help themselves

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May 5, 2006

Mr. Robert Mohon  
The Neil Group, LLC  
9005 Overlook Blvd. #309  
Brentwood, TN 37027

Dear Mr. Mohon:

Thank you for participating as a speaker in the Utility Management Institute's course entitled **Utility Finance and Administration**, which was offered April 25-26, 2006 at Pine Mountain State Resort Park in Pineville, Kentucky. Your presentation, "Electronic Payment & Credit Card Fraud," made a valuable contribution to the overall program and was very well received by those in attendance.

The Utility Management Institute courses are designed to meet the current and evolving management training needs of utilities. Your knowledge and professionalism helps to demonstrate the level of personal standards and public service the UMI seeks to impart to all who operate or manage water and wastewater utilities in Kentucky.

Again, on behalf of Kentucky Rural Water Association and Western Kentucky University, thank you for your participation in this course. With your support, we can continue to offer quality training to utility professionals throughout Kentucky.

Sincerely,

A handwritten signature in black ink that reads "Andy Lange". The signature is written in a cursive, flowing style.

Andy Lange  
Assistant Director

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